

VOLUNTEERS CODE OF ETHICS POLICY

POLICY STATEMENT

The Credit Union's volunteers will commit to the following code of ethics and standards of personal conduct:

- 1.** To observe the highest standard of personal conduct relating to the business of the Credit Union at all times. Volunteers owe a duty of loyalty to the Credit Union and commitment to carry out their duties and responsibilities in the best interests of the Credit Union and its members. Volunteers must not take actions or decisions that benefit them more than they benefit members in general. No personal favors or special treatment should be expected.
- 2.** To strictly uphold the laws, bylaws, rules, policies, and regulations relating to the operation of the Credit Union. Volunteers must comply with the bylaws and must exhibit diligence and a strong sense of honesty in dealing with all Credit Union matters.
- 3.** To avoid conflicts of interest with Credit Union policies and operations. Volunteers must not engage, directly or indirectly, in any cover-up or obstruction in the investigation of questionable practices.

OBJECTIVE

To members:

- To provide the highest level of personal financial services and to treat all individuals fairly without regard to any bias, as protected by local, state, and federal laws.
- To provide the maximum possible protection for member funds, financial records, and transactions, and maintain high standards of sound management, including efficiency, integrity, and economy of operations in accordance with the policies and procedures of the Credit Union. Disclosure of financial conditions or transactions will be made only in accordance with the Credit Union's Privacy Policy, Social Media guidelines, or in compliance with applicable laws and regulations.
- To abide by the letter, spirit, and intent of state and federal consumer protection laws and regulations, and to provide members with complete and accurate information concerning their rights.
- To strive to increase the knowledge and ability of members to manage and control their financial well-being.

To the Credit Union Movement:

- To promote and protect the best interests and reputations of the credit union movement and avoid and resist influences and practices which may be detrimental to it.