



411 Theodore Fremd Ave. • Rye, NY 10580 - 1426 • 800.431.2754 • USALLIANCE.ORG

ATM Dispute/Fraud Form

Please return this form to USALLIANCE within seven days to the address above or dispute rights may be forfeited. You may also fax this form to 914.462.3530, Attention: EFT Department

Please Clearly Print All Information

Cardholder Name	Cardholder Phone Number
Card Number (16-digit Card Number or Account Number)	Cardholder Email Address

- ☐ My card has been: ☐ lost ☐ stolen. I first learned that my card was missing on _____
- ☐ The loss/theft was first reported on _____ at _____ branch.
- ☐ I certify that the above card was in my possession at the time of the below transactions.
- ☐ I certify that I had possession of the Personal Identification Number (PIN) at the time the described transaction(s) took place.
- Was the PIN accessible to an unauthorized user? ☐ Yes ☐ No
 - Was the PIN written on the card? ☐ Yes ☐ No
 - Was the PIN written on another document? ☐ Yes ☐ No
- ☐ I certify that I gave the card indicated above to:
- _____ on _____ whose address is: _____
- ☐ **Fraud** — I have no knowledge of the circumstances surrounding the transaction(s) below. Your card's status will be deemed "lost/stolen" to prevent additional unauthorized charges.
- ☐ **Dispute** — I have knowledge surrounding the transaction(s) below.

Transaction Date	Amount Requested	Amount Dispersed	Bank/Credit Union/Store Name and Address

- ☐ **Description (required)** — Please describe what happened.

Disclosure Agreement and Authorization

A copy of a filed police report needs to be submitted with this form for fraudulent transactions only. By signing below, I make this affidavit voluntarily. I state that I have carefully examined my checking and/or savings statement(s) and find that the above described ATM transaction(s) were not processed as requested by me nor did I receive benefit or proceeds from the transaction(s). I swear this affidavit is true and understand that, ALL VIDEO TAPES OF THE TRANSACTION WILL BE TURNED OVER TO THE POLICE, AND willful violations of the Federal Electronic Funds Transfer Act Regulation E carry criminal penalties, and conviction for fraudulent use of EFT services carries a \$10,000.00 fine and a 10-year jail term. I further state that the signature below is my own proper signature. I declare under penalty of perjury that the foregoing is true and correct to the best of my ability.

Cardholder Signature

Date